ArmorVax
Frequently Asked Questions

MEDINA COUNTY
HEALTH
DEPARTMENT
Prevent. Promote. Protect.
MedinaHealth.org • 330-723-9688

ArmorVax is a digital scheduling system used by Medina County Health Department to quickly and easily schedule COVID-19 vaccination appointments. Step-by-step instructions on downloading and using the app can be found at MedinaHealth.org/vaccine. Please direct questions to vaccine@medinahealth.org .
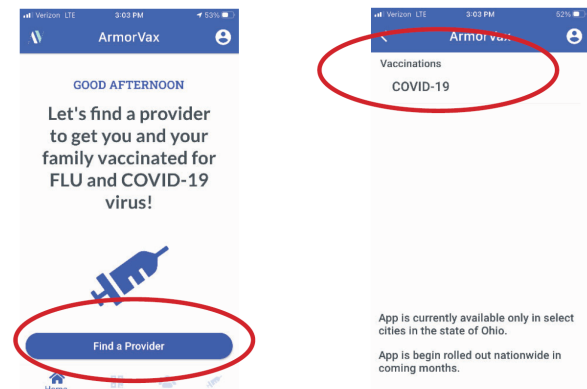
What do I need to register?
You need a valid email. Visit ArmorVax.com or download the app on your Android or Apple devices. You will have a unique QR Code that will be used at the vaccination clinic. A step-by-step guide on how to use ArmorVax can be found at medinahealth.org/vaccine.

Do I have to enter my health insurance?
No, Medina County Health Department is not billing insurance.

After I click "Find a Provider," it says that the app is available only in select cities?
Tap the words "COVID-19."
Be sure to allow the app to
know your location.

No providers are showing on the map. Why?
This message means that no appointments are currently available. When appointment dates are available, the locations will then show. If more than one clinic location is open, they can be found by swiping up the list at the bottom or by tapping the three lines at top right.

We only schedule appointments based on the amount of available doses the Health Department has for the following week

Will I get a notification when appointments are available?
No, you must log in and check the schedule for available appointments.

ArmorVax is a secure 3rd party app