ArmorVax
Frequently Asked Questions

ArmorVax is an electronic scheduling system used by Medina County Health Department to quickly and easily schedule COVID-19 vaccination appointments. Step-by-step instructions on downloading and using the app can be found at MedinaHealth.org/vaccine. Please direct questions to vaccine@medinahealth.org or call the Health Department at 330-723-9688.

What do I need to register?
You need a valid email. Visit ArmorVax.com or download the app on your Android or Apple device. A step-by-step guide on how to use ArmorVax can be found at medinahealth.org/vaccine.
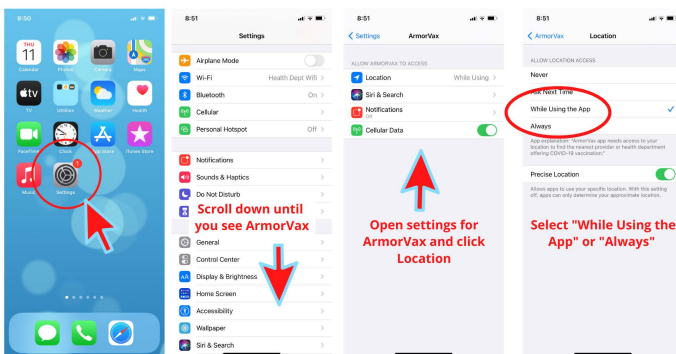
Do I have to enter my health insurance?
No, Medina County Health Department is not billing insurance. Select "Skip."
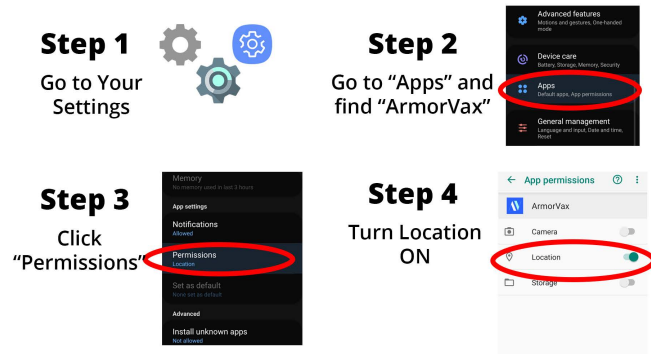
How do I search for an available clinic?
Tap the words "COVID-19." You DO NOT need an invitation code for your first dose. Next, click "find appointments." You will see a map with your location. Here is where you will see clinics when they are posted.

Your location settings on your device must be turned on to search providers. Be sure your settings are turned "On" or "On while using the App," to ensure each time you search it's picking up your location. Set your radius to the farthest search option. If searching from a desktop computer, search "Medina, Ohio" and set your radius to the farthest search option.

How to Turn On Location Settings On an iPhone

Scroll down until you see ArmorVax

Open settings for ArmorVax and click Location

Select "While Using the App" or "Always"

How to Turn Location Settings On an Android

Step 1
Go to Your Settings

Step 2
Go to "Apps" and find "ArmorVax"

Step 3
Click "Permissions"

Step 4
Turn Location ON

No providers are showing on the map. Why?
This message means that no appointments are currently available. When appointment dates are available, the locations will then show. If more than one clinic location is open, they can be found by swiping up the list at the bottom or by tapping the three lines at top right.

Will I get a notification when appointments are available?
No, you must log in and check the schedule for available appointments

ArmorVax is a secure third party app

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