Medina County Health Center Statement on Nondiscrimination and Accessibility Requirements

Medina County Health Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Medina County Health Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex, including based on pregnancy, gender identity and sex stereotyping.

Medina County Health Center provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Medina County Health Center provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact any member of our staff. If you believe that Medina County Health Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

David McElhatten, Director of Administrative Services
4800 Ledgewood Drive
Medina, OH 44256
Phone: 330-723-9688 ext 305
Fax: 330-723-9659
dmcelhatten@medinahealth.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, David McElhatten is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.