

DATA DRIVEN

Community Assessment and Engagement

On September 8, 2017, a new comprehensive Community Needs Assessment was unveiled to 100 community partners. The data contained in the **2017 Medina County Needs Assessment Report** will help guide Living Well Medina County in its efforts to develop innovative strategies for effectively and efficiently addressing high priority needs.

Influenza Reports

In 2017, MCHD began **publicizing weekly influenza reports on its website**. The reports were well-received by local media who were covering influenza illnesses, hospitalizations, and deaths.

FINANCIAL REPORT

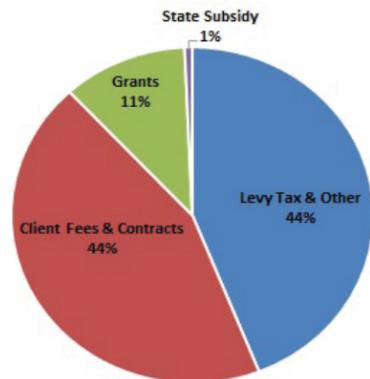
Revenue

| | |
|-------------------------|---------------------|
| Levy Tax & Other | \$ 3,006,954 |
| Client Fees & Contracts | \$ 3,015,104 |
| Grants | \$ 763,527 |
| State Subsidy | \$ 46,963 |
| | \$ 6,832,548 |

Expenses

| | |
|---------------------------------|---------------------|
| Salaries | \$ 3,713,730 |
| Benefits | \$ 1,183,831 |
| Supplies | \$ 385,541 |
| Remittances to State | \$ 229,466 |
| Property/Liability Insurance | \$ 32,521 |
| Advertising & Printing | \$ 36,954 |
| Travel & Training | \$ 84,099 |
| Contract Services | \$ 974,329 |
| Postage | \$ 13,867 |
| Other Expenses | \$ 72,972 |
| Utilities | \$ 44,450 |
| Equipment | \$ 406,591 |
| Grant Indirect & Reimbursements | \$ 96,958 |
| | \$ 7,275,309 |

Sources of Revenue



BIRTH & DEATH STATISTICS

Births

| | |
|------------------------------------|-------------|
| Total Resident Births | 1717 |
| Resident Births in the County | 393 |
| Resident Births outside the County | 1324 |

Leading Causes of Death in Medina County

1. Heart Disease
2. Cancer
3. Chronic lower respiratory disease
4. Unintentional injuries
5. Stroke

Statistics provided by the Ohio Department of Health and the Medina County Health Department staff epidemiologists. Data is presented by county of residence not place of death.



The Medina County Health Department services are partially funded by your local health levy. We are an equal opportunity provider and employer.

Hours of Operation:

Monday - Friday
8:00 am - 4:30 pm

Health Center Hours:

Monday, Wednesday & Thursday
8:00 am - 4:30 pm

Tuesday
8:00 am - 7:00 pm

Friday
8:00 am - 2:00 pm

All departments can be reached by dialing 330-723-9688 and selecting the appropriate option number listed.

Health Center
Option 1

Community Health
Option 2

Environmental Health
Option 3

Women, Infants, and Children (WIC)
Option 4

Car Seat Safety Check Appointments
Option 5

Administrative Services
Option 6

Health Commissioner
Krista Wasowski, LSW, MPH

Board Members

Todd Supeck
President
Township Representative

Buck Adams
City of Wadsworth Representative

Thomas Jenkins
City of Medina Representative

Thomas Lehner, MD, FAAFP
Board of Health Physician

Andrea Pallotta, RPh
City of Brunswick
Representative

Ronald Ricci, DDS
Township Representative

Robert Romeyn
Licensing Council Representative



2017 Annual Report

Giving Back to the Community

Our mission is to prevent disease, assure a healthful environment, prolong life, and promote well-being for the citizens of Medina County.



WELCOME



I am very pleased to present the 2017 Medina County Health Department Annual Report. This past year we made organizational, physical, and programmatic changes to better serve the citizens of the county. As you read

this document, I hope you will be as proud of your health department as I am.

In July 2017, the agency was restructured to allow staff to work on teams based on function. The former Divisions of WIC and Public Health Nursing merged into Health Promotion, and the new entity became the Division of Community Health. By placing dietitians, nurses, planners, educators, epidemiologists, and clerks under one umbrella, we now have a more dynamic flow of information across all disciplines. Staff who monitor health outcomes, for example, now work directly with staff who design interventions; they can now easily collaborate to target groups who could most benefit from programs. Although it may sound like a small shift, the benefits have been great. We also physically moved 2/3 of the team into renovated shared workspace.

Another physical change was a three-month renovation of clinical areas. The result is a new environment that is modern, welcoming, and easily accessible. If you have never been to the agency, I encourage you as a taxpayer to stop in for a visit. You will be pleased to see the efficient design and the increase in services offered as a result. Our Health Center model of care continued to develop this past year with the expansion to full-time providers on-site and the addition of two more dental chairs.

From a programmatic standpoint, we had six quality improvement projects that occurred throughout the agency. Each had a different focus and project team, but all led to changes in how we interact with customers. There is an entire section of our report this year dedicated to efficiency and innovation. Whoever thought government operations could not be improved has never met the (19) LEAN trained staff at this agency.

Because these pages contain only highlights from the past year, I encourage you to explore our website to learn about all the programs we offer to Medina County. As always, I welcome your comments, ideas, or questions.

Krista R. Wasowski

Krista R. Wasowski, LSW, MPH
Health Commissioner

CONCERN FOR RESIDENTS

Children with Medical Handicaps (CMH)

CMH is an Ohio Department of Health health care program coordinated locally. It links families of children with special health care needs to a network of quality providers and helps families obtain payment for services their children need.

- A total of **3,762** encounters were provided to assist families in the program.
- In 2017, the Medina County Health Department (MCHD) had a 162% increase in revenue to support this program with state funds.

Mosquito Control Program

We once again participated in the Ohio Department of Health statewide mosquito surveillance program. The following are program outcomes:

- Submitted 8,776 mosquitoes for testing, which resulted in 13 pools identified as positive for West Nile Virus.
- Enhanced treatment activities occurred based on locations of the positive pools.

Back-to-School Clinics

MCHD continued to protect our children with vaccines since outbreaks of vaccine-preventable diseases like pertussis, mumps, and measles can and do occur in the U.S.

A total of **247** students were immunized and **435** vaccines were provided at the following on-site clinics for each school district.

- Cloverleaf: 51 students, 90 vaccine doses
- Buckeye: 17 students, 39 vaccine doses
- Brunswick: 48 students, 91 vaccine doses
- Highland: 22 students, 44 vaccine doses
- Medina City: 42 students, 67 vaccine doses

Health Center and Renovation Updates

To better accommodate our patient's needs, the following revisions were made:

- **Hired a full-time primary care physician** and have a certified nurse midwife available for prenatal care to expand services.
- Offered a Vivitrol program to assist with opiate addictions.
- Joined Clinisync, a secure Health Information Exchange, to enhance primary care services.
- Increased access to Medicaid with the Presumptive Eligibility (83 people assisted in 2017 and 54 in 2016).
- Expanded insurance contracts with Medicare Part B, Aetna, Cigna, and Humana Dental.
- **Hired a dental hygienist and added two spacious dental operatories** for patients to move around and have extra chairs for family members to be present during visits.

Co-Applicant Board

The MCHD Health Center Co-Applicant Board expanded to 12 consistent members. Members met monthly to lead and advise formation of the Health Center. The board members have expertise in housing, finance, governmental insurance, older adults, clinic formation, quality control, domestic violence, and planning. Eight members are consumers of Health Center services.



SUPPORT OF LOCAL BUSINESSES

Food Safety Training Program

In response to new food safety training requirements for operators, MCHD established the ability to proctor an exam for food workers that took an Ohio Department of Health approved Level II food safety training course online. The Environmental Health Division **proctored 46 workers and trained another 56 workers in person.**

Project DAWN

Project DAWN (Deaths Avoided With Naloxone) the overdose education and Naloxone (Narcan) distribution program, provided training and peace-of-mind by equipping community members and first responders with Naloxone.

The following are program outcomes:

- 171 individuals were trained in Project DAWN clinics or agency trainings with **133 response kits distributed.**
- 137 first responders participated in naloxone response training.
- 162 doses were provided to first responders.

Employee Wellness

- We offer comprehensive medical and dental services. We work with employers to offer physicals, TB tests, and immunizations to their employees.

Women, Infants, and Children (WIC)

WIC is a nutrition education & supplemental food program for women, infants, and children. It serves pregnant, breastfeeding and postpartum women, infants, and children to age 5. In 2017:

- **\$2,307,846.48 went back into local businesses** through coupon redemption by 1,403 WIC participants.
- MCHD supports breastfeeding and offered assistance to local businesses to develop breastfeeding friendly work environments.
- Farmer's Market provided 29 postpartum/breastfeeding women, 99 children, and 12 pregnant women with farmer's market coupons. Families were immediately able to purchase fresh, local produce from local farmers on-site at MCHD.

EFFICIENCY & INNOVATION

Grants Awarded

The *Sewage System Replacement Grant* is a collaboration with the Medina County Sanitary Engineer's office. The grant assists low to moderate income homeowners with replacing failing sewage systems. The program is income based but with the 2016 grant award, we were able to **replace 23 systems** in 2017 that were creating public health nuisances.

The Medina County Health Department received the following grants for emergency preparedness innovation from the National Association of County and City Health Officials (NACCHO):

- *Resources for Administrative Preparedness Implementation and Development (RAPID)* funding is aimed to promote methods that improve administrative preparedness. The Medina County Health Department developed an interactive cost estimator tool in Excel that will guide local health departments in estimating the cost of different public health emergency scenarios. **This grant was awarded to only four recipients in the country and your health department was one of them.**
- *Connecting MRC, the Community, and Vulnerable Populations* was selected based on innovative ideas that are aligned with the national health initiatives and demonstrate capability within the Medical Reserve Corps (MRC) network. A **Functional Needs Steering Committee** has been established in Medina County and has met monthly to identify needs of vulnerable populations within the county.

Quality Improvement Project

The Environmental Health Division completed a project for the plumbing program to improve customer service. The permit was reorganized and was changed to a full-page instead of the 1/2 page permits that had been used. The online portion will continue to be researched in an effort to maximize clerical staff time while improving use by contractors.

Information Technology and Renovations

- A virtualized network was purchased and established to make management of backups and servers more efficient.
- VEEAM software was purchased and installed to reduce infrastructure downtime.
- Servers were consolidated and stored in a centralized location.
- Outlook 365 e-mail solution was purchased and implemented to expand communication and manage information more effectively.
- The Administrative Services Division switched to a different credit card processor and machines that will **save MCHD a minimum of \$10,000 per year** on credit card processing fees.
- All interior lighting was upgraded to LED.