

Urgent Care Appointments



If you are sick and would like to either make an appointment to be seen or speak with a staff member please call our main number 330-723-9688, option 1. It is very important to leave a message with the clerk with the patient's full name, date of birth, the best phone number where you can be reached, and the reason for your call. A clerk or nurse will return your call in the order that it was received and based on the medical urgency of your complaint.

Expect that the staff member may ask you questions regarding your symptoms and will help in either scheduling a timely office visit or provide recommendations over the phone. Staff answer the phones during all clinic hours.

We strongly encourage you to call before coming to the health center. In some cases, we can save you a trip. If you need to be seen and you call ahead we can fit you in so your wait time is minimal. If you just walk in without calling, it is possible that we may not be able to see you.

If the Health Center is Closed:

- If an urgent need occur and you need our services, a provider is always available by phone.
- To reach the on-call provider, call the regular Health Center telephone number 330-723-9688, option 1. If you do not get a response within 15 minutes please call again.

The Emergency room is not always the best or right place for you and your care. It may not be necessary, and could be expensive. The Dental Clinic offers two emergency walk-in clinics each week: Mondays beginning at 11:30 AM and Fridays beginning at 7:30 AM. No appointment is needed.

When to go to the Emergency Room:

- If you experience a medical emergency, please call 911 and if necessary proceed to the nearest emergency room (ER)
- Give the 911 dispatcher your name, street and city address, and a brief description of the kind of emergency. (For example: cannot breathe)

Emergency care is care that is needed right away for a serious medical problem like:

- Trouble breathing
- Heavy or sudden bleeding
- Severe or sudden chest pain or pressure
- Any other serious health problem needing immediate attention

In an emergency, call 911 or go to the nearest hospital emergency room.

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